

Welcome



Quick Guide

Welcome

Welcome to your new smart home! You'll enjoy a range of innovative features designed to enhance your living experience by Swiss companies Smart Home AG and Feller AG. Your new home is equipped with state-of-the-art technology that allows you to control lighting, heating, shutters, awnings, ventilation and door entry system from the Amika touch panel, Wiser by Feller switches as well as from your smartphone. You can also monitor your electricity, water, and heating consumption and keep track of your usage. Enjoy the convenience and comfort of modern living in your new smart home!

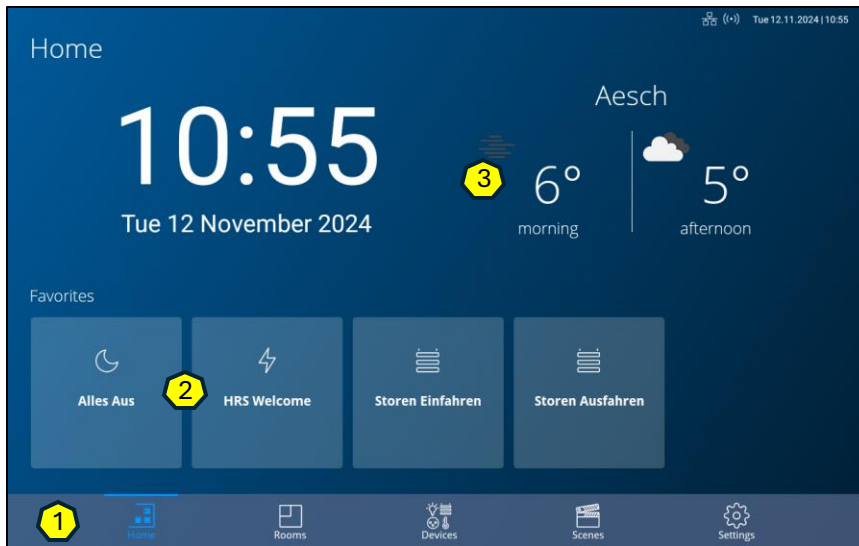
On the following pages you find quick introductions to the system, as-well as improvements and tricks to customize your digital home.



Content:

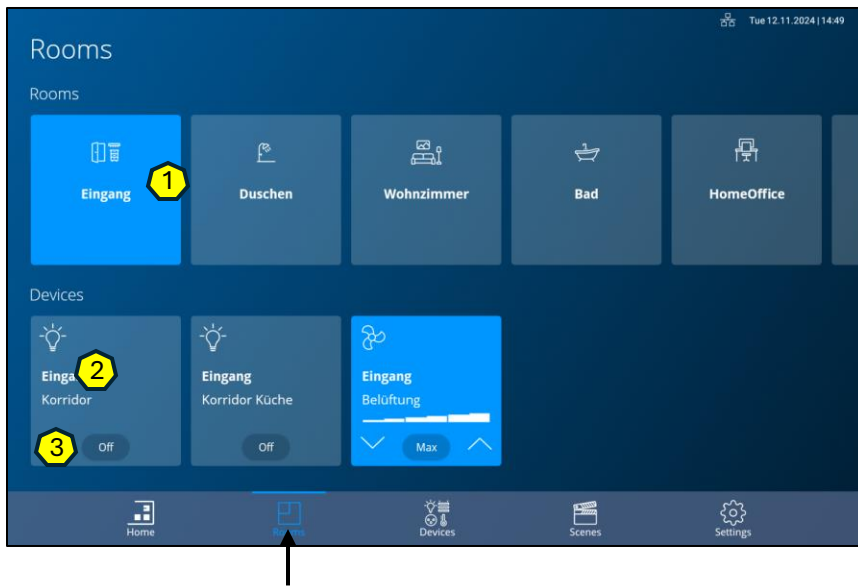
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Home Screen



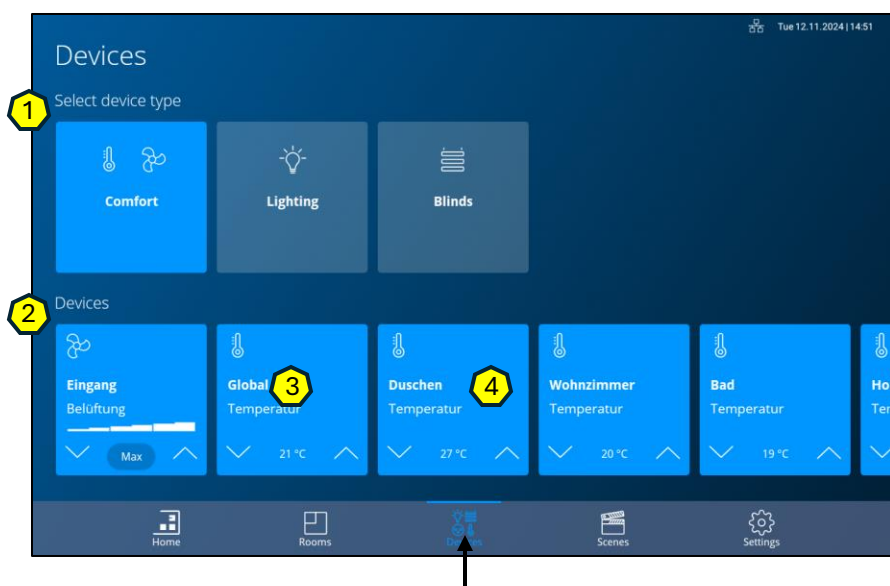
1. Navigation Bar. All available features can be found from here.
2. Favorites can be added and modified in the "Settings" tab, e.g., scenes or loads (light, shutters, temperature, ventilation). By default, there is no favorites. Please follow > Settings > Customize Application > Favorites.
3. Location, date, time, and current weather forecast. To change location please follow > Settings > Customize Application > Location.
4. On the right side of the Amika Touchpanel are 3 physical buttons, press and hold the lowest button for a restart in case the Touchpanel freezes.

Rooms



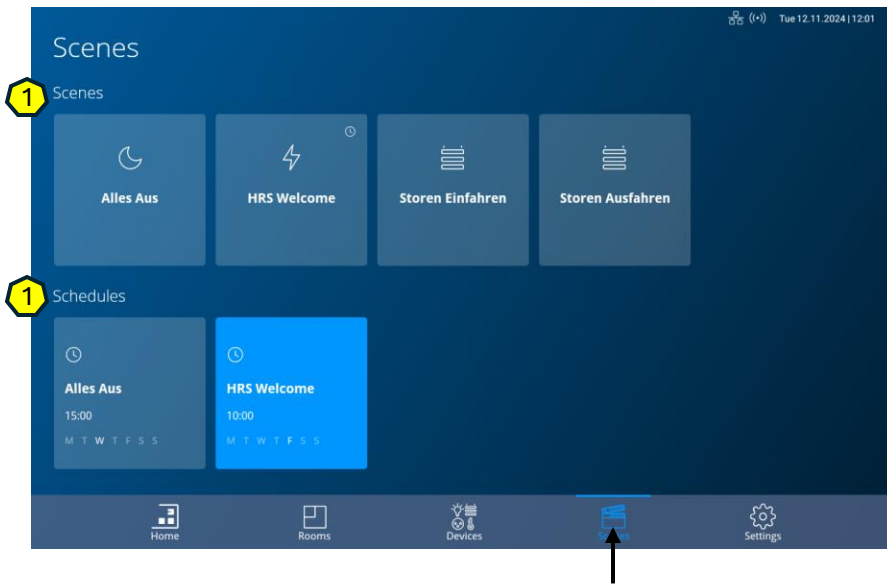
1. All your rooms are listed in the first row. Room and device names can be changed in the settings.
2. By clicking the tile, it opens a new window for controlling, e.g., your light or room temperature.
3. You can also control the light directly by pressing the small "off" icon, or control shutters and temperature using the arrows.

Devices



1. Filters all devices in the home by their type.
2. List of devices in above sub-category.
3. Global Temperature: This tile changes all thermostat set points to the same value.
4. The tile displays the actual room temperature. The up/down arrows change the target temperature (set point).

Scenes



1. All scenes and schedulers are created in the “Settings” menu and will be visible here. Scenes can be triggered also based on time scheduler.

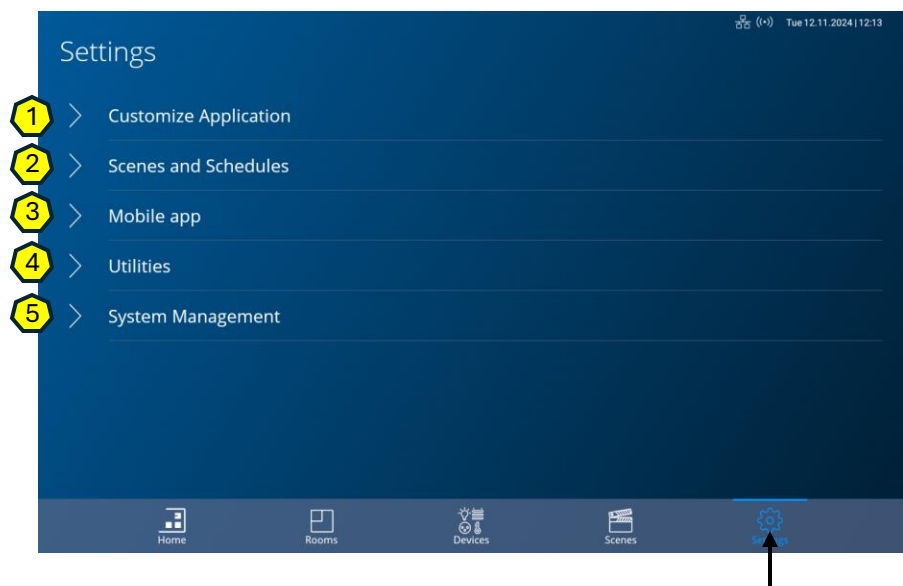
Statistic



1. You can track your historical water, heat energy, and electricity usage from the "Statistic" tab.
2. Here, you can navigate between different measurements.
3. Additionally, you can change the time scale between months and years.

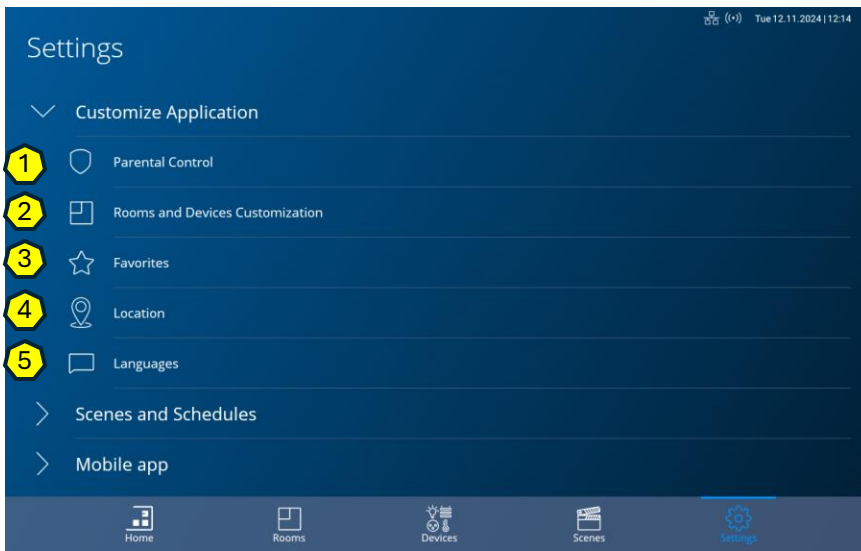
Please note that this settings only apply in areas where the meters are combined. Meaning often its only the apartment, as Automobile Charging Stations, basements and common areas are not included in this statistic. Therefore, its not representable to compare with the monthly invoices, they are likely to be higher. If a counter/probe is not used (idling) the statistics remains in the same value.

Settings

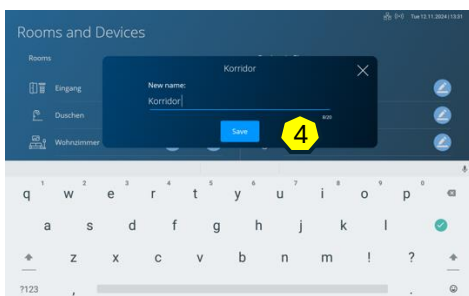


- 1. Customize Application
- 2. Scenes and Schedules
- 3. Mobile app
- 4. Utilities
- 5. System Management

Settings (Customize Application)

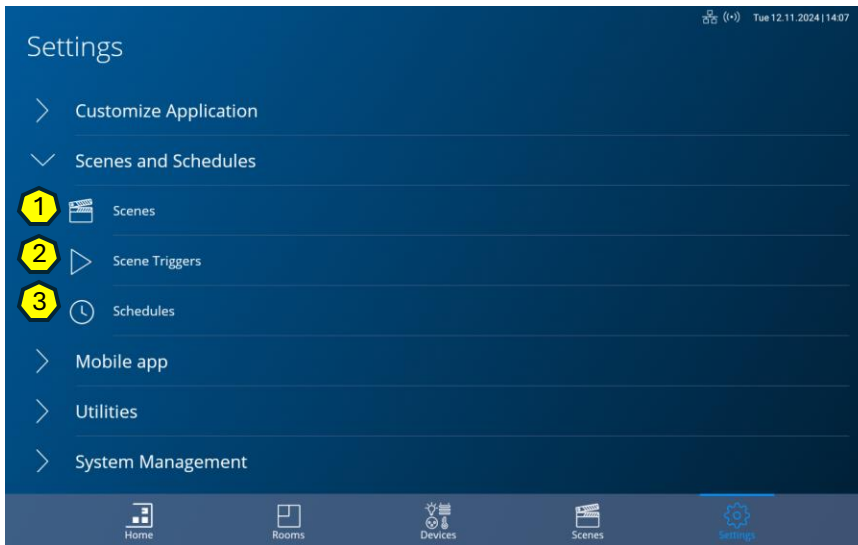


1. Parental Control: Here you can create a PIN code and restrict access to Amika functions.
2. Rename rooms and devices for your liking
3. Add devices or scenes to the Home screen.
4. Change Home screen location information.
5. Change the language (options: EN, DE, FR).



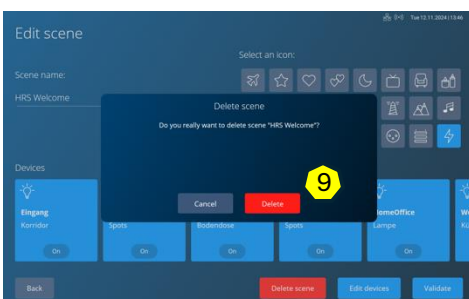
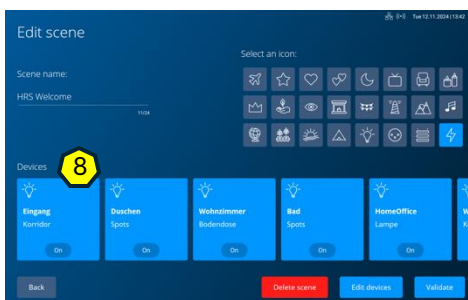
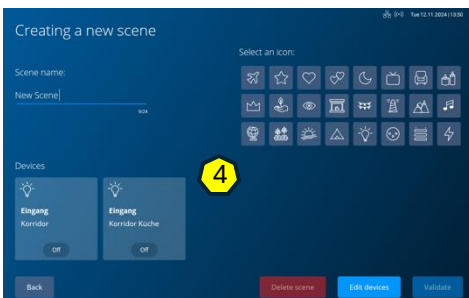
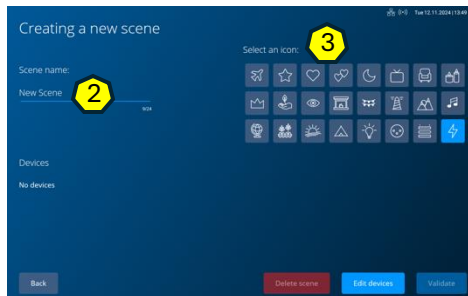
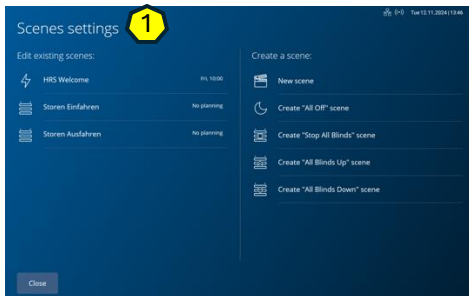
1. Rooms and Devices Customization Overview. Here you can rename your rooms and devices according to your needs. All changes are synchronized amongst your devices.
2. Select a room and then see the allocated devices in the right column.
3. Choose an icon for visual recognition of the room.
4. Rename the room via keyboard.

Settings (Scenes and Schedules)



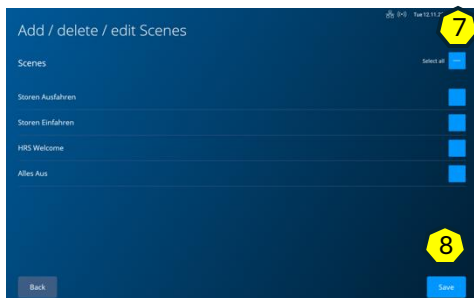
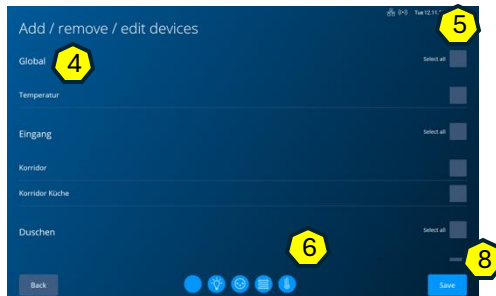
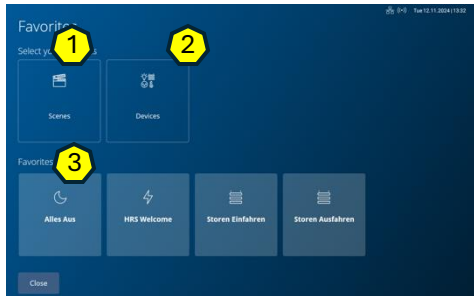
1. Here you can create scenarios (scenes) to your liking. Example of possible scenario. “Away” = all lights off and awnings and shutters in.
2. Not activated.
3. You can add a schedulers to your scenes. For example, all shutters up at 7:00 in the morning.

Settings (Scenes Creation)



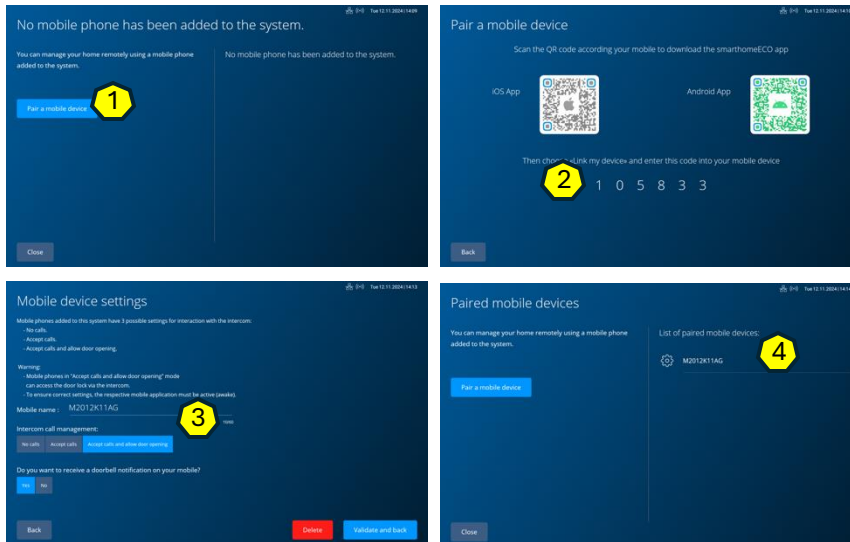
1. Details of creating a Scenes. Within this settings, you can create, change or delete scenes.
2. Name the Scene you want to create.
3. Choose an icon for the Scene to visually recognize the scene afterwards.
4. In the row at the bottom, you see the devices and requested values of the scene.
5. With this 3 columns you can add devices from the room list > click on them till you see the check-mark and in the right column you see the checked devices in the scene.
6. Devices in Room “selected” or “unselected”.
7. Devices in Scene already selected and remove them with the trashcan symbol.
8. Overview of all devices and requested values of the scene.
9. Danger Zone, here you can delete the scene.

Settings (Add Favorites)



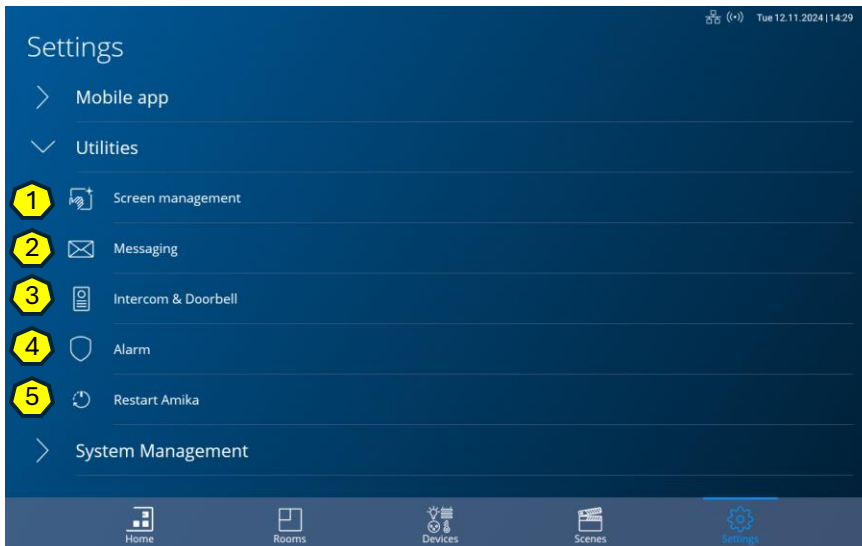
1. Favorites are Scenes placed on the Amika home screen.
2. Favorites are also, Devices placed on the Amika home screen and are therefore accessible directly without joggling through menus.
3. In the row at the bottom, you see the devices and scenes selected as favorites.
4. Within “Favorite Devices“ you see a list of all your devices, grouped by rooms.
5. The grey rectangle is selects (blue fill) or deselects the device for the Favorites.
6. You can only display a specific category, e.g. Lights, Blinds, Outlets, Heating, etc.
7. The grey rectangle is selects (blue fill) or deselects the scene for the Favorites.
8. Press Save to store to safe your changes.

Settings (Mobile app)

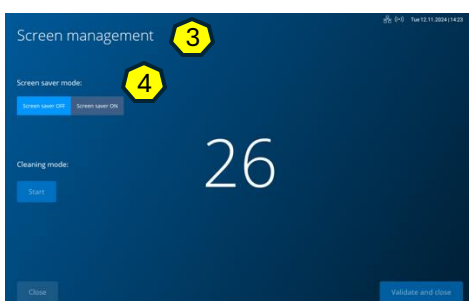
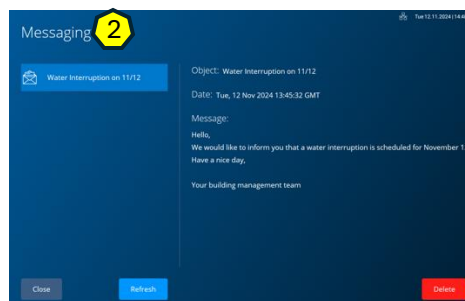
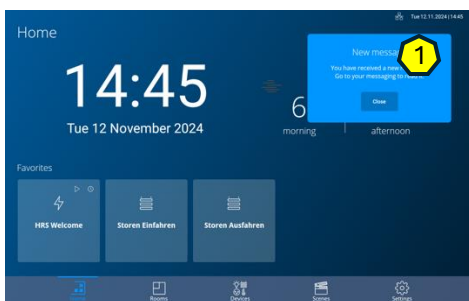


1. You can control your home via mobile phone. It mirrors all devices and scenes from your Amika panel to your phone. Click the pairing button on the screen.
2. Download the app (Smarthome Remote App) and connect the Amika panel by using the code on the screen.
3. Rename your "Mobile name" and select which features you would like to use.
4. After pairing, you'll see your phone in the list. You can delete the connection at any time by pressing the paired device name.

Settings (Utilities)

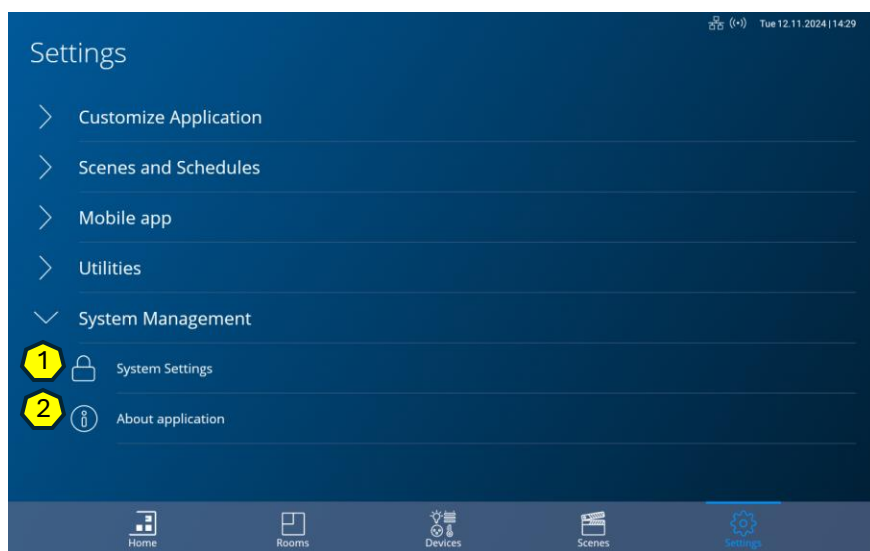


1. Screen management: Enable/disable screen saver or lock Amika buttons for cleaning.
2. Messaging: Facility manager can send messages to you via Amika panel. You'll find them here. When a message arrives, you'll also see a notification on the home screen.
3. Intercom & Doorbell settings
4. Alarm. Not activated.
5. Restart Amika in case of issues.



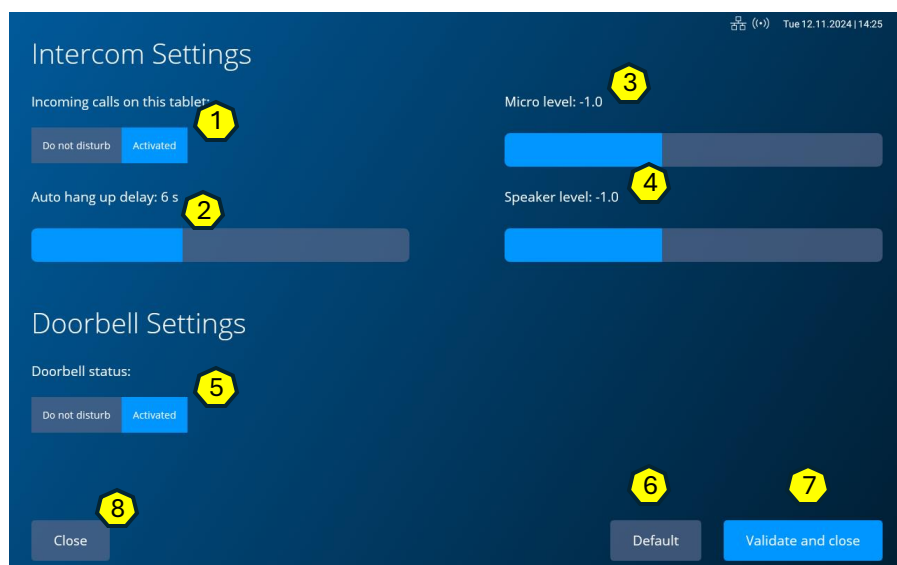
1. For administration purposes and information about the building your Amika can receive messages from the landlord and/or property management.
2. All messages are collected with in the Message Utilities menu.
3. Under "Screen Management" you can send Amika into a cleaning mode. The Touchpanel is then inactive for 30 seconds. Please use ONLY microfiber cloth and no alcohol to clean the Touchpanel.
4. SCREEN BLACKOUT: via Screen saver On and Off you can blackout the screen.

Settings (System Management)



1. Installer settings only. Protected by PIN code. This menu is designed for the electrician, please contact your electrician for more information. See last page to contact your electrician.
2. Here you can reset your Amika panel to default settings (e.g., when moving out). Be advised, this will clear the Amika system, to recuperate you might need the electrician, please contact your electrician for more information.

Intercom Settings

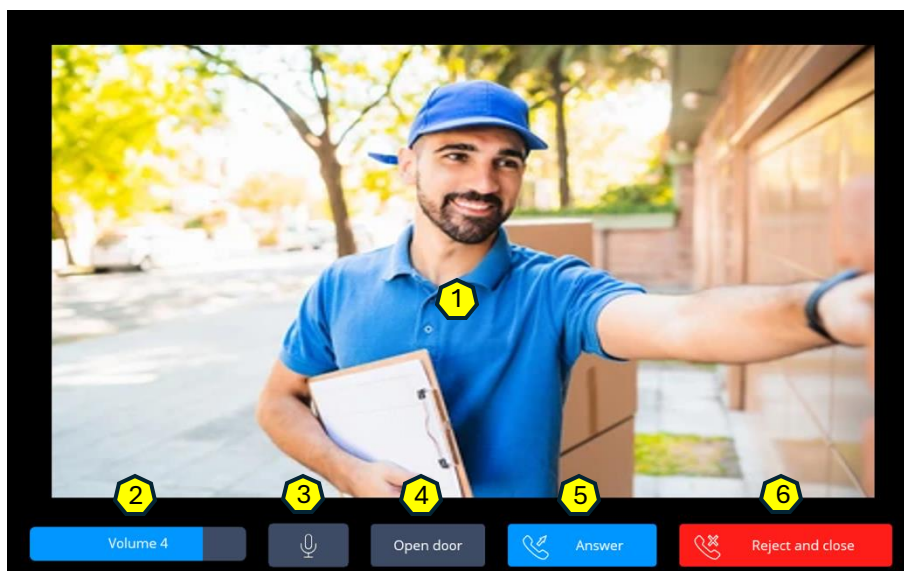


In order to avoid picking up unwanted background noise, the microphones of intercom systems are limited to an optimal operating distance. For good communication, the distance should not be greater than 50 cm from Amika touch-panel. However, it is possible on Amika to customize the microphone and speaker gain levels. Both levels, are at default in the values of 0.0, and range from -6.0 to +6.0. If necessary, adjust these levels (we recommend gradually increasing/decreasing) and click "Validate and close" to save them. In a building, the intercom is shared by several users, so the maximum duration of a call is 30 seconds.

Path: Settings > Utilities > Intercom Settings

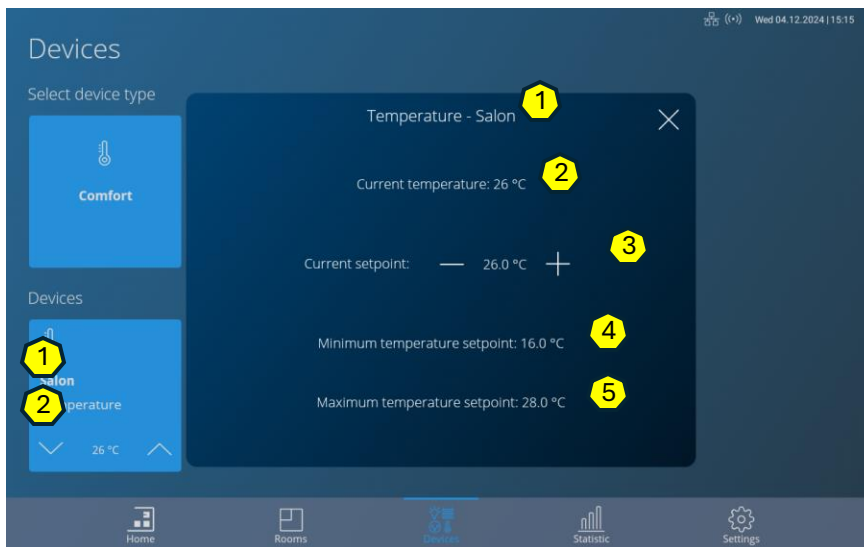
1. Incoming calls on this tablet Settings. Do not disturb = In this mode, if someone calls, the intercom screen is shown but Amika does not ring. Activated = In this mode, if someone calls, the intercom screen is shown and Amika rings.
2. Auto hang up delay, if this mode is activated, when clicking on "Open door" on the call screen, the hang up (disconnection of the phone-line) will be performed after a delay of the selected time (in seconds). To deactivate, slide the bar all the way to the left.
3. Micro level, used to decrease/increase the Amika microphone gain level. This adjustment can range from -6.0 to +6.0.
4. Speaker level, used to decrease/increase the Amika speaker gain level. This adjustment can range from -6.0 to +6.0.
5. Doorbell status (this concerns the doorbell, not the intercom), Do not disturb = In this mode the doorbell will not ring. Activated = in this mode, the doorbell rings if someone presses the button near the apartment/house entrance.
6. Default, It is used to restore factory settings.
7. Validate and close, click this button to save any modifications.
8. Close and just exit this menu.

Intercom Call-Screen



1. Here you see the camera image for the door
2. Volume, this bar allows to adjust Amika's sound volume during the call.
3. Mute/Unmute, this button is used to activate/deactivate the Amika microphone during the call.
4. Open door, click to open the entrance door of the building. This feature can activate an automatic hang up. See "Settings > Utilities > Intercom & Doorbell > Auto hang up delay" for the current setting.
5. Answer, click to answer the intercom call.
6. Reject and close, used to end or reject the call. The intercom screen will close.

Temperature Control



It's imperative to understand how the heating system of the building works. The central heating unit is producing hot water, which then is used to heat each apartment. This temperature is regulated in dependency of the outside air temperature. That being said, the maximum temperature of your apartment is not always the same and likely to change. Amika has to accommodate for this factors, that's why the detail-view of Amika shows you maximum and minimum temperature. Most buildings today also have a cooling mode which is switched via the central heating unit .

1. Detailed view of the temperature.
2. Current temperature, please be aware that the displayed temperature is measured via the inwall thermostats (this is likely not the same as when you place a thermostat somewhere in the room).
3. Set temperature, this is regulating which temperature you desire for the specific room. Amika also has a Global temperature, with which you can change the temperature in all rooms.
4. Informational minimal temperature, this informs you about the minimal level you can choose, it depends on the building if this temperature can be reached.
5. Informational maximal temperature, this informs you about the maximum level you can choose, it depends on the building if this temperature can be reached (we rarely see temperatures higher then 22-24 degrees Celsius). This is linked to the heating system of the building.

NOTE: should you feel that the Current temperature is wrong, your thermostat needs calibration or offset adjustment. Amika can adjust the offset, please contact your electrician to do this.

Intercom FAQ

Q: Do I need a home router (home network) to control my smart home?

A: No. Your smart home works without home network/router

Q: When someone calls on the intercom, the screen with the camera appears but there was no ringing sound.

A: Amika is probably in "Do not disturb" mode. Go to "Settings > Utilities > Intercom & Doorbell". In "Incoming call on this tablet" select "Activated", and click "Validate and close" to save.

Q: During an intercom call, when I press "Open door", the intercom screen disappears almost immediately.

A: The "Auto hang up delay" is probably too low. On Amika, the "Open door" button can hang up automatically. Go to "Settings > Utilities > Intercom & Doorbell". In "Auto hang up delay" select a value that suits you. A delay of between 3 and 6 seconds works for most cases. If you don't want an automatic hang up, slide the bar all the way to the left and select "Automatic hang up delay: Disabled". Click "Validate and close" to save.

Q: I hear the person speaking very low on the outdoor intercom.

A: It is likely that the person is very far from the outdoor intercom (microphone). Check/adjust the volume on the intercom call screen. Lastly, check/adjust the speaker gain in "Settings > Utilities > Intercom & Doorbell".

Q: The person on the outdoor intercom hears me very low.

A: The person is too far away from the outdoor intercom, or you are probably talking too far away from Amika. Lastly, try increasing Amika's microphone gain in "Settings > Utilities > Intercom & Doorbell".

Q: The intercom sound is too loud.

A: Check/adjust the volume on the intercom call screen. Lastly, check/adjust the speaker gain in "Settings > Utilities > Intercom & Doorbell".

Q: Sometimes the intercom call ends without me hanging up.

A: Intercom calls have a 30-second timeout. After this delay, the call is ended automatically.

General FAQ

Q: Do I need a home router (home network) to control my smart home?

A: No. Your smart home works without home network/router

Q: Why my shutter/awning switch on the wall is illuminated «red» when I press it?

A: Weather station has locked the usage due to the bad weather (e.g high wind or rain).

Q: Shutter/awnings went inside automatically, why?

A: Weather station has detected e.g. rain or high winds and it drives your shutters up automatically

Q: How can I adjust my room temperature?

A: Go to the «Devices» or «Rooms» menu in Amika panel and set your desired room temperature there. Please note that the maximum achievable room temperature depends on the building's heating parameters.

Q: Can I use my smart home via Mobile App?

A: Yes, you can connect your smart home in Settings menu under «Mobile devices»

Q: How can I reset Amika panel, all my settings and mobile phone connections

A: Go to the Settings → About application and press “reset”. This brings Amika panel back to the default state

Q: Can I use Feller Wiser Home App as well?

A: No, this would require system reconfiguration by electrician and a home network connection.

Support

- 1. Explain Wiser and Amika in details
- 2. In case you need help you with the naming, scenes etc. in your smart home
- 3. Support to pair the Mobile App ECO with Amika
- 4. Change function and customize LED-lights of the switches for your liking
- 5. Fine tune the audio of your intercom
- 6. Adjusting the heating and thermostats offsets

Electrician Contact:

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